

## Thomas Harrington (adpce.ad)

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**From:** Terry Long <eswwtp@yahoo.com>  
**Sent:** Tuesday, October 17, 2023 8:43 PM  
**To:** Thomas Harrington (adpce.ad); Richard Healey (adpce.ad); Leslie Allen-Daniel (adpce.ad)  
**Cc:** Simon Wiley  
**Subject:** AR 0021865 Update - Part 2

Mr. Harrington,

I inadvertently omitted an issue that has occurred – specifically the UV light modules stopped communicating with the UV control unit.

On the morning of October 16, 2023 we discovered that the UV modules were not communicating with the UV control unit. We immediately began checking and discovered that one module was not receiving any power and although the other had power, no bulbs were burning. We powered down the second module, then powered it back up and some of the bulbs illuminated. We then began replacing the non-functioning bulbs with our spare bulbs. We have contacted the manufacturer of the UV system to request a quote for additional replacement bulbs as well as a service tech to assist with troubleshooting and making the necessary repairs and are currently waiting on those quotes. As a result of this upset, we are following our newly enacted SOP for SSOs at the wastewater treatment plant including the notification of residents downstream from the treatment plant as well as the public. A part of this notification includes asking the residents and general public to follow the City of Eureka Springs Public Works Department page on Facebook for the latest updates.

I hope and trust that I have provided all the information requested and needed. If you require any additional information, please feel free to reach out and I will provide that as quickly as possible. I have made a note to continue to update you with the progress being made and I will submit another report to you on Wednesday October 18, 2023.

Thank you,

Terry Long, Plant Manager  
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